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## **Quality Policy**

### **Management commitment**

The Company's management recognizes the fact that operating successfully in competitive market conditions, requires high quality standards for its products and services. It is for this purpose that a quality management system has been set up in accordance with ASA-100 and FAA AC 00-56 quality standards. This system enables The Company to demonstrate conformity to requirements and to work to eliminate nonconforming process outputs.

### **Quality objectives**

Quality objectives shall be measurable, communicated and compatible within the context and strategic direction of The Company.

The Company's documented quality information conforms with the standards requirements described in the quality management system, determines types of responsibility, and provides procedures, work Instructions and specifications through which The Company's quality objectives can be achieved most efficiently.

### **Continuous improvement**

The company's management undertakes to use all possible means to ensure continuous, and effective implementation of requirements including addressing risks and opportunities, through ongoing process of improvement in the quality management system.

### **Customer focus**

APS undertakes to consistently provides services that meet customer's s requirements in order to enhance customer satisfaction.

### **Statutory and regulatory requirements**

The company undertakes to fulfill the standards, orders and laws, statutory and regulatory requirements.

### **Resources**

The management shall perform evaluations to identify and provide required resources. Areas of focus include training employees, providing infrastructure necessary for the operation of its processes and to achieve conformity of products and services.

### **Employee's involvement**

Employees at all levels are the foundation of the organization and their complete awareness and involvement encourages the use of their capabilities to the benefit of the organization's drive for improvement. Employees will be involved in decision making and improvement of the company quality management system.

### **Professionalism**

APS specializes in analyzing and comprehending customer needs. The company sets targets and supplies the correct product with an emphasis on comprehensive aftermarket services. The company policy is to provide its customers professional services along the supply chain process, while utilizing the company's own resources to the maximum level of effectiveness.

### **The personal connection**

Creation of interpersonal relations with the customer is of utmost importance for the company employees. We develop relationships with our customers based on personal approach, integrity, fairness, caring and listening.

### **Communicating the quality policy**

The quality policy shall be available and be maintained as documented information.

The quality policy shall be understood and applied within the organization.

The quality policy shall be available to relevant interested parties, as appropriate.

Approved by:	Doron Nechustan	Managing director signature:
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